



## Have an Accessibility Comment or Complaint?

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One of the core values at California State Parks is cultural diversity and accessibility. We believe in the right of all Californians, including people with disabilities, to have access to recreational opportunities, and to enjoy the cultural, historic, and natural resources found in our state parks.

California State parks are often created around special, sometimes remote, natural or cultural resources that allow us to escape our everyday lives and refresh our spirits.

Many of our park units have facilities such as restrooms, campsites, and visitor centers that are designated accessible. In some cases, these facilities were accessible when constructed but may not meet all current building and access codes. In other cases, fully accessible features are limited due to protected historic structures.

Accessibility improvements are ongoing at California State Parks; we appreciate your patience and support.

## LET US KNOW WHEN:

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- You have experienced discrimination through exclusion from participation in a program, service, or activity, *or*
- You have been denied the benefits of a program, service, or activity, *or*
- Our facilities or programs contain access barriers.

## WHAT YOU CAN DO:

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- Obtain and complete the Accessibility Comments or Complaints form.
- The form is available electronically at [Accessibility Comments or Complaints](#).
- Alternate formats are available by contacting California State Parks Accessibility Division.

## SEND COMPLETED FORMS TO:

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- District Superintendent of the park where the incident occurred (for name and address, contact the [District Office](#)), *or*
- Director of California State Parks or Chief of the Human Rights Office at:  
P.O. Box 942896  
Sacramento, CA 94296-001, *or*
- California State Parks Accessibility Division via email at [access@parks.ca.gov](mailto:access@parks.ca.gov).

California State Parks Accessibility Division  
[access@parks.ca.gov](mailto:access@parks.ca.gov) | (916) 445-8949  
711, TTY Relay Service