



DEPARTMENT OF PARKS AND RECREATION  
P.O. Box 942896 • Sacramento, CA 94296-0001  
(800) 777-0369

Lisa Ann L. Mangat, *Director*

Dear Veteran:

We are pleased to enclose your Distinguished Veteran Pass. In appreciation of your military service and personal sacrifice, the Distinguished Veteran Pass allows you to discover the beauty of California State Parks. Upon presentation of this pass, you are entitled to the use of all basic State Park System operated facilities, at no further charge.

California's State Park System is the largest in the country, offering some of the world's most varied natural wonders. No matter where you are headed, there are exciting activities to choose from.

California State Parks has rules and regulations to protect park areas for the enjoyment of future generations as well as for the convenience and safety of the park visitors. To ensure your visit is a pleasant one, please observe the following terms and conditions that apply to this pass and its use. Violation of the terms and conditions could result in pass revocation.

### Terms and Conditions

- This is a lifetime pass and is valid for use of the pass owner only. Once pass is received, you may use passcard for applicable benefits.
- Pass is issued as a personal benefit to the pass holder only. The pass holder may not lend, loan, reassign, or resell their pass or the privileges allowed by this pass to anyone else including spouses, registered domestic partners, or other family members.
- Pass holder must abide by any rules and regulations applicable to California State Parks or to the use of this pass, as amended from time to time.
- Pass is valid at any unit of the California State Park System operated by the California Department of Parks and Recreation. It is not valid at State Park units operated by federal or local government, private agencies or concessionaires. You may use the pass any day of the week, including holidays, if space is available. No priority will be given to you as a pass holder. You are not assured of space – use of facilities is on a “first-come, first-served” basis when space is available, unless reservations are made in advance.
- Pass is not valid for group use or sites, special events, additional/extra vehicle fees, sanitation disposal use or for supplemental fees.
- Pass is not valid for resale or commercial use, industrial or business operations, including, but not limited to, fleet use or pooling. Pass shall not be assigned for profit and is void if misused.
- Pass is valid unless revoked. It cannot be used in conjunction with any other pass and/or discount, nor can it be copied or altered in any way. Pass will be cancelled if the pass holder is found not to meet the pass qualifications. All sales are final. No refunds, replacement or exchanges will be made for any reason including, but not limited to: loss, theft, park closures or environmental conditions such as low water levels, fire, or inclement weather.

### Required Identification

- Pass holder is required to present the Distinguished Veteran Pass (photocopies not accepted) and your valid California Driver License or Identification Card (interim/temporary not accepted), along with any campsite reservation or tour ticket, and to pay any supplemental fees upon entrance to the park unit.

## Day Use

- Pass may be used for entry for one passenger vehicle with a capacity of nine persons or less where a vehicle day use fee is collected. Oversized vehicle fees will not be assessed; however, not all parks can accommodate oversized vehicles. Pass may be used for boating for one vessel associated with this vehicle. To receive pass benefits at self-pay locations, clearly display the pass and self-payment receipt on your vehicle's dashboard where it is visible through the windshield.
- When a park requires "ticket per person" admittance such as for museums, swimming pools, tours, etc., the discount will apply only to you the pass holder.

## Camping

- Pass may be used for camping. Only the one campsite occupied by you, the pass holder, is subject to the discount. Any subsequent campsites reserved by you, but not occupied by you will be charged full price. Making multiple overlapping reservations using your discount will place your Distinguished Veteran Pass in jeopardy of revocation. Not valid for group campsites. You must present the pass at check-in with required identification, even when reserved in advance.

## Reservations

- Reservations can be made for campsites online through ReserveAmerica at [www.parks.ca.gov](http://www.parks.ca.gov) or by calling toll-free at (800) 444-7275 (TDD (800) 274-7275), or for Hearst Castle/Año Nuevo tours at toll free (800) 444-4445. **You must identify yourself as a Distinguished Veteran Pass Holder when you make your reservation through ReserveAmerica.** No priority will be given to you as a pass holder.
- If you are unable to use your campsite or tour reservation, it is your responsibility to cancel any unneeded reservations at no further charge. By not cancelling your reservation, you may be putting your pass in jeopardy of being revoked. Please remember that others would like to use the camping and touring facilities and by not cancelling your reservations, they are prevented from doing so.

## Accessible Campsites

- Visitors reserving accessible campsites will be required to possess a valid Department of Motor Vehicles (DMV) Disabled Placard or license plate and corresponding identification card issued by DMV. Disabled veterans possessing a valid disabled veteran's license plate and corresponding identification card also meet the requirement. A Distinguished Veteran Pass is not required to reserve an accessible site, but is required in advance of making a reservation to receive a discounted rate. If you require an accessible campsite, you must specify this at the time of the reservation.

## Replacement of Lost or Damaged Pass

- Upon suitable proof, a lost or damaged pass may be replaced through reapplication.

If you have any questions about your Distinguished Veteran Pass, please contact the California State Parks Pass Sales Office at (800) 777-0369 ext. 2 or (916) 653-8280.

We appreciate your support of California State Parks, and thank you again for your service to our country. We hope you enjoy your upcoming visits and that your adventures help you "Discover the many states of California."™

Sincerely,

Pass Sales Office  
California State Parks

Enclosures