

# Volunteers in Parks Program 2013 Annual Report



California State Parks Interpretation and Education Division, 2014



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California State Parks  
Interpretation and Education  
Division  
Sacramento, California

2014



Cover images represent volunteers in several capacities. Clockwise: Orange Coast District, Earth Day; WB Ide Adobe SHP, Adobe Day; Annadel SP, MAU; Shasta SHP, Holiday in the Park; Weaverville Joss House, Lion Dance; Chino Hills SP, bicycle patrol; McArthur-Burney Falls MSP, Heritage Day.



## **Volunteers in Parks Program 2013 Activity Report**

### **Summary**

In 2013, **39,613** volunteers provided a total of **1,117,050** service hours, surpassing the one million hour national benchmark for the sixth consecutive year and representing an equivalent dollar value of over **\$25.1 million**.\* The attached charts track volunteer activity for the past six years.

The total number of volunteers this year went up by 3954. Long-term volunteers remained around the same levels as previous years, while the number of volunteers serving short-term assignments increased from 26,902 in 2012 to 30,932 volunteers in 2013. Overall, the average number of hours invested per volunteer decreased by about 9% from 2012 to 28.2 hours.

Interpretation continued to represent the largest category of volunteer service, comprising almost 27% of all volunteer hours. Campground hosts and volunteers assisting with public contact functions combined for a little over 29% of total volunteer hours.

### **Staff Support and Training**

The number of staff involved in the program reached an all-time high of 922, while the number of staff hours reached a five-year high of 111,828 hours logged. The number of hours per staff member also increased by over 14%. Each staff hour expended on volunteer management yielded almost 10 hours of volunteer service.

### **Volunteer Recognition**

Department staff presented 25 Poppy Awards and 10 Volunteer Medallions to individuals and groups receiving special acknowledgment during 2012.

### **Program Contact**

If you have questions about this report, please contact Ellen Clark at (916) 653-8819 or by email at [Ellen.Clark@parks.ca.gov](mailto:Ellen.Clark@parks.ca.gov).

\*The 2013 volunteer service hours is based on the private sector value of \$22.55 per hour, derived from private non-farm payroll determined by the U.S. Department of Labor's Bureau of Labor Statistics, and reported by the Independent Sector in Washington, D.C.

# Memorandum

**Date** : September 5, 2014

**To** : District Superintendents  
District Volunteer Coordinators

**From** : Stephen R. Lehman   
Deputy Director for Park Operations

**Subject** : Volunteers in Parks Program 2013 Annual Report

For the sixth consecutive year, the statewide Volunteers in Parks Program (VIPPP) recorded over one million volunteer hours. An impressive 39,613 volunteers contributed 1,117,050 hours of service, representing an equivalent dollar value to the department of over \$25.1 million. These numbers are extraordinary and have climbed steadily over the past six years.

Devoted volunteers continue to support the Department, working to enhance, maintain and restore our state parks. They interpret our treasured natural and cultural resources, help keep facilities clean and trails in good repair, and offer a welcoming presence in our campgrounds and visitor centers. They are the backbone of our special events, and our visitors are truly enriched by their existence.

We are continually challenged to improve our services and provide programs to our visitors. As we commemorate the 150<sup>th</sup> Anniversary of California's State Park System, I encourage you all to consider ways we can continue to expand the VIP Program. Well-trained and skillfully managed volunteers offer a cost-effective way of meeting critical operational needs. Each staff hour spent supporting the program yields 10 hours of volunteer time.

I commend you and your staff and volunteers on the significant work you accomplished together in 2013 and I sincerely appreciate your continued efforts. I urge you to take every opportunity to thank our volunteers and offer meaningful recognition of their invaluable service. Should you have any questions about this report, please contact Ellen Clark, Volunteers in Parks Program Coordinator, at (916) 653-8819 or [Ellen.Clark@parks.ca.gov](mailto:Ellen.Clark@parks.ca.gov).

## Attachments

cc: Lisa Ann L. Mangat, Acting Director  
Aaron Robertson, Chief Deputy Director  
Christopher Conlin, Deputy Director, OHV/MR and Boating and Waterways Division  
Jess Cooper, Acting Chief, Northern Division  
Brian Ketterer, Acting Chief, Southern Division  
Vicky Waters, Deputy Director, Public Affairs  
Donna Pozzi, Chief, Interpretation and Education Division  
Ellen Clark, Coordinator, Volunteers in Parks Program

#### Number of Volunteers 2007-2013

2007	15,411
2008	20,676
2009	24,470
2010	34,510
2011	27,638
2012	35,659
2013	39,613

#### Volunteer Hours Contributed 2007-2013

2007	984,538
2008	1,061,570
2009	1,087,486
2010	1,118,261
2011	1,088,258
2012	1,107,782
2013	1,117,049

#### Long Term Volunteers 2007-2013

2007	7,420
2008	9,166
2009	8,903
2010	8,532
2011	8,672
2012	8,757
2013	8,681

#### Short Term Volunteers 2007-2013

2007	8,935
2008	11,851
2009	16,425
2010	24,695
2011	19,241
2012	26,902

2013	30,932
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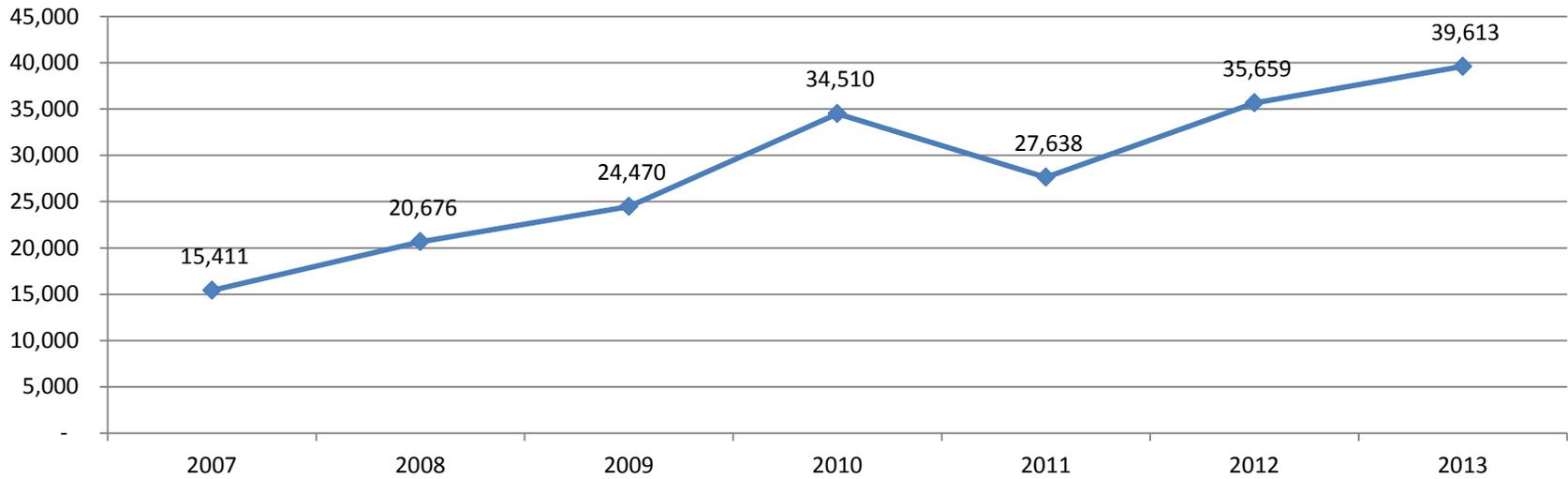
Number of Staff Who Work With Volunteers 2007-2013

2007	713
2008	833
2009	894
2010	836
2011	816
2012	911
2013	922

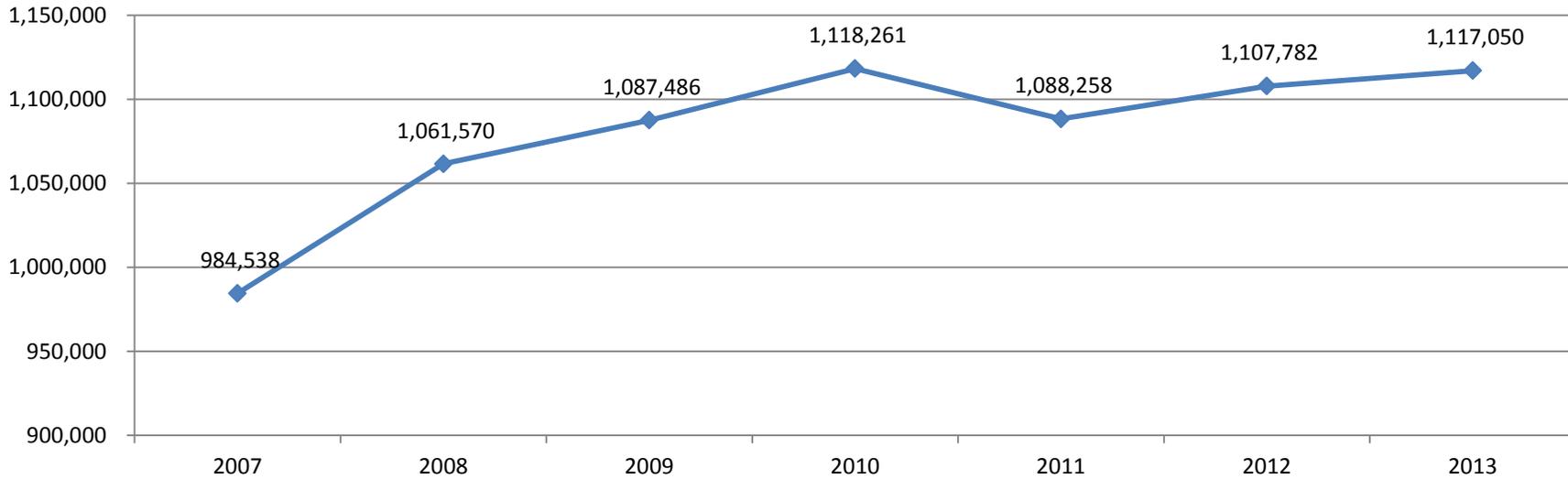
Staff Hours Contributed 2007-2013

2007	116,357
2008	118,492
2009	86,923
2010	90,489
2011	97,679
2012	94,644
2013	111,828

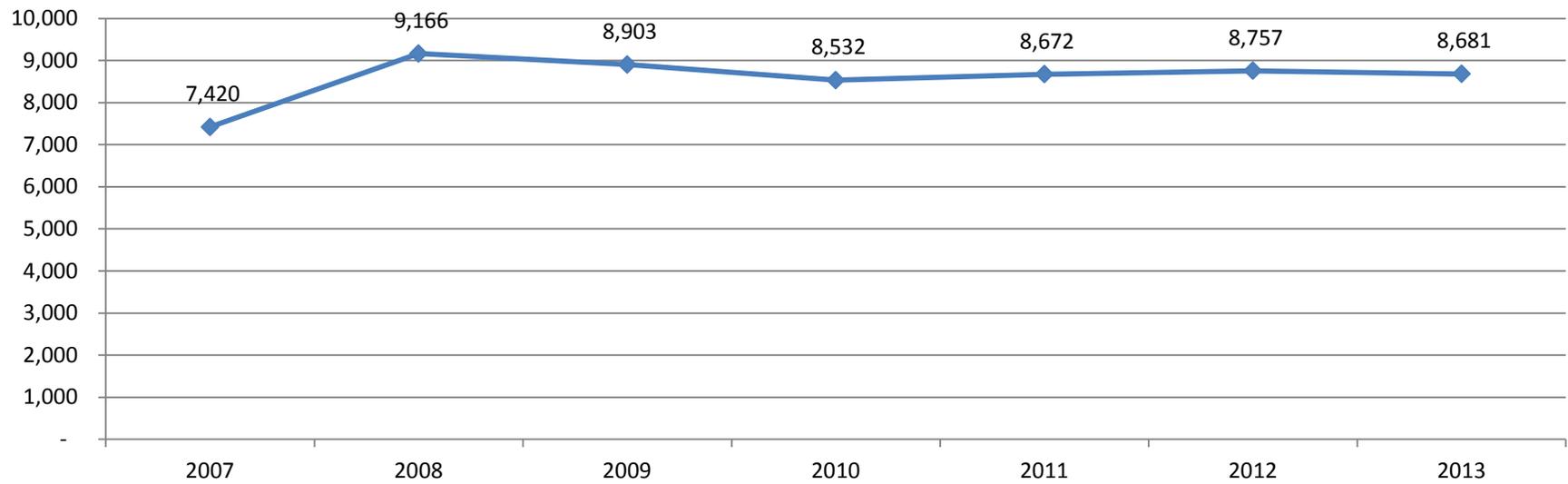
### Number of Volunteers 2007-2013



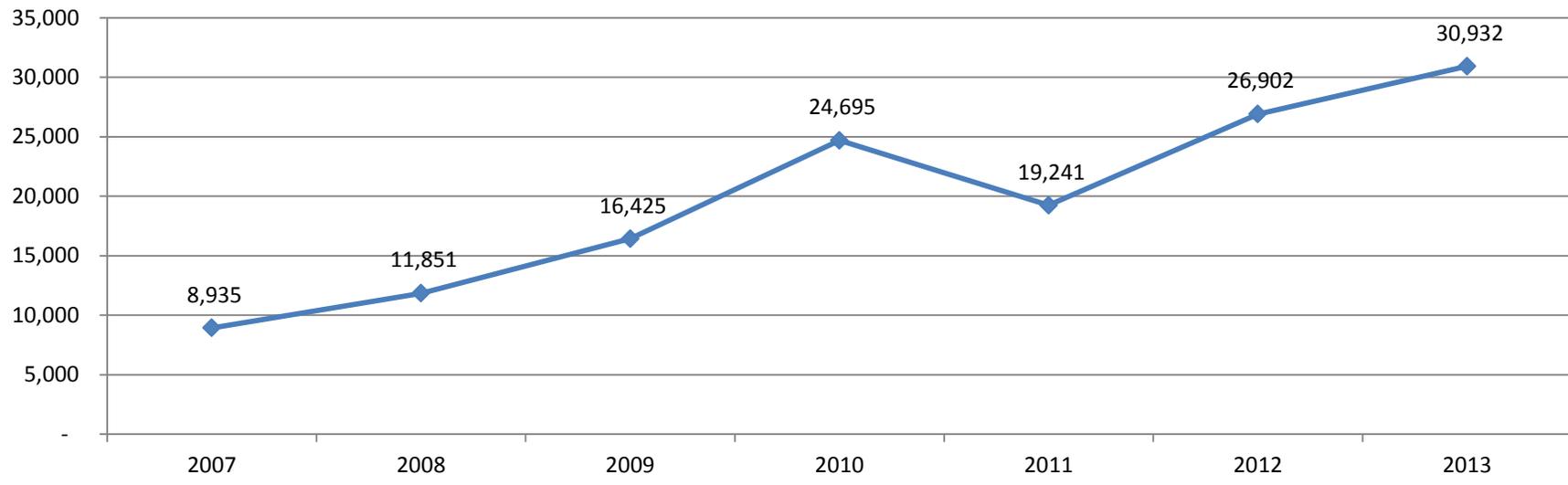
### Volunteer Hours Contributed 2007-2013



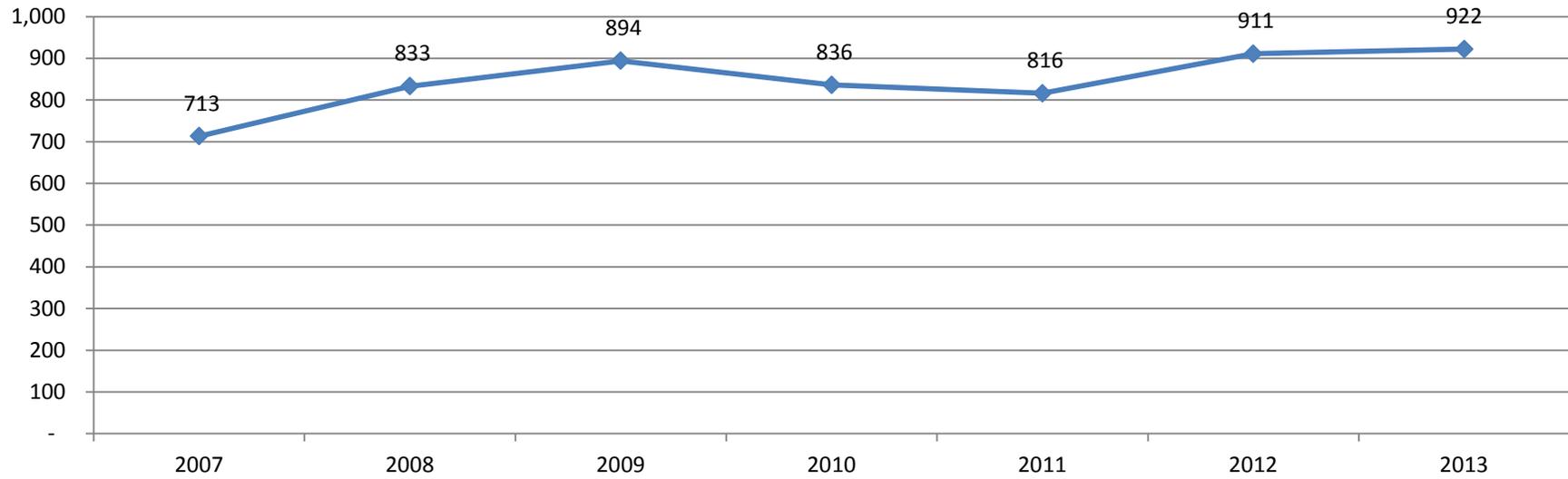
### Long Term Volunteers 2007-2013



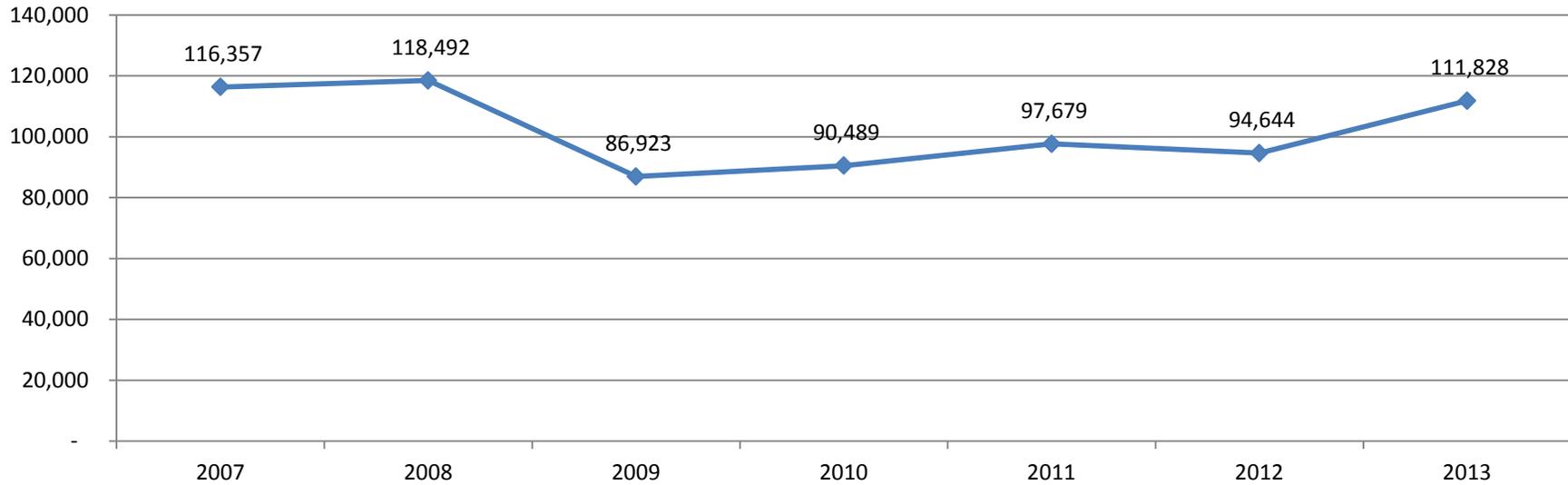
### Short Term Volunteers 2007-2013



### Number of Staff Who Work With Volunteers 2007-2013



### Staff Hours Contributed 2007-2013



## Volunteers in Parks Program 2013

District	Unit	Admin.	Campground /Park Host	Interp	Maintenance/ Housekeeping	Public Safety	Natural Resource Mgmt.	Cultural Resource Mgmt.	Public Relations	Public Contact	Special Events /Other	Total Vol. Hours	Total # of Vol.	Total Long Term	Total Short Term	Total DPR Staff Hours	Total DPR Staff
Angeles	915	12,560	3,305	14,220	7,606	19,179	2,264	1,551	92	9,421	10,014	80,212	4,014	648	3,366	4,301	49
Capital	670	18,102	361	116,254	23,083	2,687	517	3,461	9	13,805	15,363	193,642	1,013	916	97	19,187	45
Central Valley	730	3,074	4,050	5,195	2,779	0	246	1,607	340	9,648	2,962	29,901	489	169	320	4,255	29
Channel Coast	910	608.5	4,211	10,184.5	3,366	0	0	9	349	7,176	1,052	26,955.5	239	127	112	3,300	3
Colorado Desert	940	6,879	4,382	3,927	7,565	5,493	9,813	3,099	0	10,992	1,328	53,478	560	420	140	6,962	31
Diablo Vista	660	5,013.4	9,781	8,978.5	8,461.5	12,064.45	1,919.5	452	253	13,635.5	6,773	67,331.85	1,339	745	574	3,787	45
Gold Fields	690	2,017	2,974	5,418	4,823	4,705.5	215	225	225.5	8,206	5,778	34,587	1,766	341	1,425	1,582	17
Hollister Hills	556	846.5	0	40	1,454.75	3,061.5	120	58.5	0	24	659	6,264.25	207	60	147	950	21
Hungry Valley	553	0	0	34	0	659	0	0	0	0	0	693	24	24	0	50	4
Inland Empire	950	1,127.25	1,280	3,335.25	1,171.5	1,708.25	433.75	161	0	8,304	1,229	18,750	447	130	317	3,788	32
Marin	653	3,338	4,565	4,687	2,000.75	81.5	72	0	100	3,169.25	4,487.5	22,501	638	388	250	2,680	12
Mendocino	641	480	6,000	4,000	4,400	25	2,136	150	600	6,500	3,100	27,391	636	86	550	2,800	35
Monterey	720	10,055.25	3,206.5	22,912.75	9,859.25	2,330.26	8,748.4	1,711.75	3,936	15,666.05	7,488.25	85,914.46	936	665	271	7,611	53
North Coast Redwoods	635	123	8,676	335	607	1,401	101	0	98	5,218	230	16,789	158	88	70	9,375	210
Northern Buttes	645	4,301	13,098.5	4,024.5	3,954.5	1,015	115	409	59	4,577	4,168	35,721.5	514	202	312	2,990	65
Oceano Dunes	264	662.3	2,196	8,383	489	4,025.5	1,892	83	97	1,486	271	19,584.8	328	175	153	2,700	7
Ocotillo Wells	555	0	210	122	325	0	0	0	28	0	0	685	145	22	123	250	6

## Volunteers in Parks Program 2013

District	Unit	Admin.	Campground /Park Host	Interp	Maintenance/ Housekeeping	Public Safety	Natural Resource Mgmt.	Cultural Resource Mgmt.	Public Relations	Public Contact	Special Events /Other	Total Vol. Hours	Total # of Vol.	Total Long Term	Total Short Term	Total DPR Staff Hours	Total DPR Staff
Orange Coast	925	2,854	19,735	5,301	1,681	1,279	254	0	58	4,294	25,602	61,058	12,297	371	11,926	4,030	32
Russian River	651	492	3,400	2,256	949	170	976	0	64	2,004	2,145	12,456	2,510	310	2,200	450	8
San Diego Coast	935	12,853.5	26,410.5	11,632.5	7,385.5	292	2,738	1,875	929	9,791.5	6,877	80,784.5	1,304	505	799	3,917	44
San Luis Obispo Coast	740	7,033	14,400	25,420	7,510	1,497	687	0	373	10,639	2,176	69,735	850	810	40	5,775	49
Santa Cruz	715	9,521	26,901	26,441	17,274	185	6,089	385	253	7,868	18,328	113,245	7,718	797	6,921	17,525	72
Sierra	683	3,078	6,869	15,826.5	4,794	263	280	1,321.5	90.5	6,500.7	1,645	40,667.7	812	604	80	2,508	28
Tehachapi	900	1,216.5	1,182	667	5,605	0	456	116	8	1,594	1,320	12,165	374	78	311	941	19
Twin Cities	558	0	0	280	268	1,318	219	0	0	0	4,452	6,537	428	0	428	114	6
<b>District Totals</b>		106,235.2	167,193.5	299,874.5	127,411.25	63,439.96	40,291.15	16,674.75	7,962	160,519	127,447.75	1,117,049.06	39,613	8,681	30,932	111,828	922
<b>% of Total</b>		9.51%	14.97%	26.85%	11.41%	5.68%	3.61%	1.49%	0.71%	14.37%	11.41%						

<b>2013 VIP Program Figures at a Glance</b>	
Total Number of VIPs	39,613
Total Volunteer Hours (equal to 521 full time employees)	1,117,049.06
Value per Volunteer Service Hour*	\$22.55
<b>Total Value*</b>	<b>\$25,189,456.30</b>

\*The value of the volunteer service hour is based on the average hourly earnings of all production and nonsupervisory workers on private nonfarm payrolls as determined by the Bureau of Labor Statistics of the U.S. Department of Labor. Independent Sector takes this figure and increases it by 12% to estimate for fringe benefits.

<b>2013 DPR Investment in VIP Program</b>	
Total Number of DPR Staff	922
Total DPR Staff Hours	111,828
Value per Service Hour**	\$35.67
Value of Park Staff Investment	\$3,988,904.76

\*\*DPR staff hour is based on the midpoint hourly wage of a State Park Ranger, with 31% added to represent state employment benefits.

## VOLUNTEERS IN PARKS 2013

### Park Staff / Volunteer Hours

District	Total Volunteer Hours	Total # of Volunteers	Total DPR Staff Hours	Total DPR Staff	Volunteer Hours Received per Staff Hours Invested
Angeles	80,212	4,014	4,301	49	18.65
Capital	193,642	1,013	19,187	45	10.09
Central Valley	29,901	489	4,255	29	7.03
Channel Coast	26,956	239	3,300	3	8.17
Colorado Desert	53,478	560	6,962	31	7.68
Diablo Vista	67,332	1,339	3,787	45	17.78
Gold Fields	34,587	1,766	1,582	17	21.86
Hollister Hills	6,264	207	950	21	6.59
Hungry Valley	693	24	50	4	13.86
Inland Empire	18,750	447	3,788	32	4.95
Marin	22,501	638	2,680	12	8.40
Mendocino	27,391	636	2,800	35	9.78
Monterey	85,914	936	7,611	53	11.29
North Coast Redwoods	16,789	158	9,375	210	1.79
Northern Buttes	35,722	514	2,990	65	11.95
Oceano Dunes	19,585	328	2,700	7	7.25
Ocotillo Wells	685	145	250	6	2.74
Orange Coast	61,058	12,297	4,030	32	15.15
Russian River	12,456	2,510	450	8	27.68
San Diego Coast	80,784.5	1,304	3,917	44	20.62
San Luis Obispo Coast	69,735	850	5,775	49	12.08
Santa Cruz	113,245	7,718	17,525	72	6.46
Sierra	40,667.7	812	2,508	28	16.22
Tehachapi	12,165	374	941	19	12.93
Twin Cities	6,537	428	114	6	57.34
	1,117,050	39,746	111,828	922	9.99